



OSTENDO

One system ▪ Complete operations

Ostendo Continuum Edition

Ostendo 242 to Continuum in a TCP/IP FB2.5 “Test Environment”

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1. Overview:

This document describes the process of migrating a copy of an Ostendo Build 242 database from a TCP/IP Firebird 2.5 (FB2.5) environment to Continuum for the sole purpose of testing.

The migration allows Continuum to be evaluated using a copy of a production database while the existing Ostendo Build 242 Production environment continues to operate using TCP/IP and Firebird 2.5. This provides separate Production and Test environments, enabling Continuum to be tested without the need to upgrade Firebird and impacting the current live 242 system.

Only 242 Databases can be migrated to a Continuum Editon database.

Remote Access:

All remote access to the server and Ostendo is handled via standard connection software such as Remote Desktop Protocol (RDP). No special configuration is required beyond TCP/IP connectivity.

Each local client machine must be configured with:

- A Mapped Drive pointing to the Ostendo database file on the server
- The Ostendo Client Configuration Utility, configured to point to the server database
- The Continuum Ostendo.exe installed

Firebird Rules

- Continuum may be run on Firebird 2.5 **only** when testing alongside a 242-production environment
- Version 242 must **NEVER** be run on Firebird 5

Pre-migration assumption

This document assumes the site will continue using 242 in its production environment while migrating a copy of the existing database to Continuum for testing purposes only.

The objective is to evaluate Continuum without making any changes to the existing production TCP/IP infrastructure. Both the production and test environments will continue to operate using Firebird 2.5 throughout the testing period, with the production environment remaining unchanged.

As the test environment will operate solely within the existing TCP/IP infrastructure, HTTPS protocol is not required for this deployment.

Precautionary Notes:

- This environment places less overhead on the server, as both the production and test environments use the same version of Firebird (Firebird 2.5).
- While Continuum can be successfully evaluated using Firebird 2.5, it will not demonstrate the full performance benefits available when running on Firebird 5. For example, Firebird 5 provides improved CPU utilisation through enhanced workload distribution. Refer to the performance comparison here for more information: <https://ostendo.info/Detailed243PerformanceTests.png>
- This environment requires standard remote access software, such as Remote Desktop Protocol (RDP), together with any associated licensing required to provide remote user access.
- All emailed reports will be sent as PDF attachments only. URL-based report delivery is not available in this environment.
- Linked documents may be stored on the local server and will be emailed as file attachments. Documents referenced by a URL will continue to be sent as URL links.
- Server-side background processing is not available in this environment. Processes such as Inventory Replenishment and As At Reporting will execute on the user's workstation, with the application remaining unavailable until the task has completed.

2.Prerequisites:

- Ensure you have a Continuum “Trial Licence Key” available prior to any Upgrade. Each Partners Development-X Continuum licence maybe used for trial purposes. A formal key is only required when the site goes into the Production Phase.

An Ostendo 242 Licence Key is not interchangeable with Continuum

3.Server Preparation:

- Ensure you are logged onto the Server with appropriate Administrative privileges.
- It is recommended that prior to any migration that Firebird 2.5 service (Both FB Guardian and FB Server) be re re-started to ensure no current connections exist.
- Stop the Ostendo API Rest Service
- Stop Ostendo Web Services
- Stop Ostendo Queue Services
- Ensure Windows Scheduled Tasks relating to Ostendo have been temporarily disabled.
- Create a copy of the Ostendo database file
 - To ensure no users access the current 242 database whilst you are making a copy of it,
 - Temporarily rename the existing 242 Database to something else to prevent users from accessing that database during the next step
 - Make a copy of the current Live 242 Ostendo Database and name it `243_2_5_Ostendo.fdb`
 - Rename the live database from step 1 back to its original name

4.Setting up the Continuum Environment:

- Create a Folder on the server (C:\Ostendo_Continuum)
- Download the configuration utility from:
<https://www.ostendo.info/downloads/ostendo/ostendoremove.zip> Save the file into your C:\Ostendo_Continuum folder

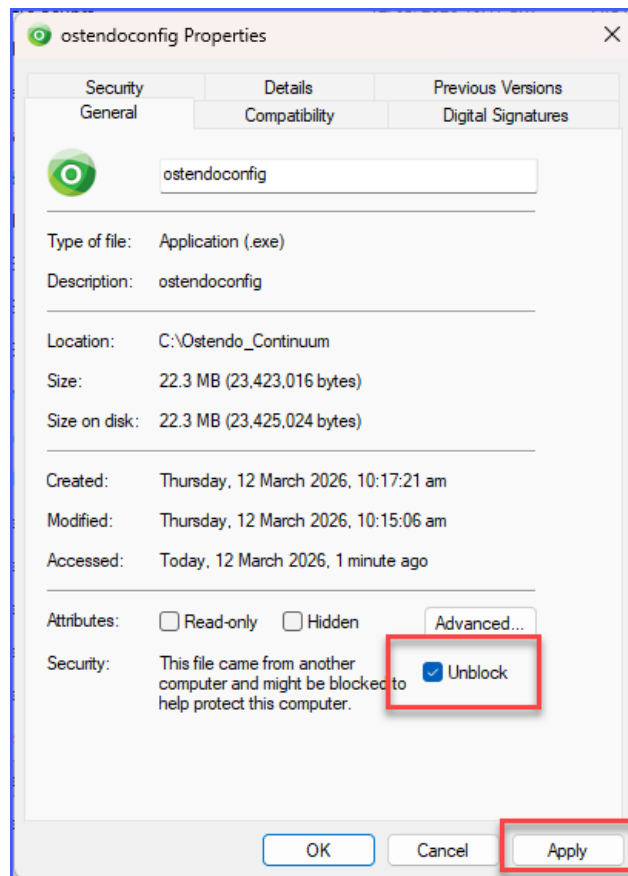
5.Extracting the Utility Files

- Open Windows File Explorer

- Browse to **C:\Ostendo_Continuum**
- Locate **ostendoremote.zip**
- Extract the contents into the same folder

6.Unblocking the Executable

- Locate **ostendoconfig.exe**
- Right-click and select **Properties**
- If the Unblock option appears, **tick** the checkbox
- Click **Apply**



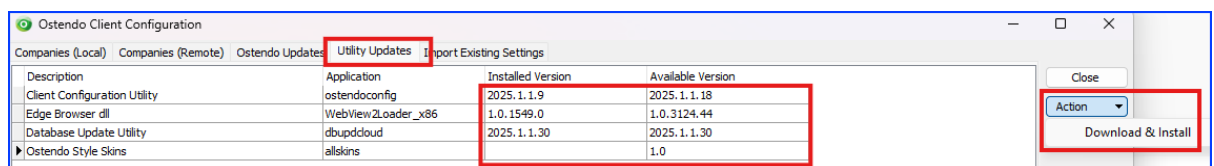
7. Running the Configuration Utility

- Right-click **ostendoconfig.exe**
- Versions prior to 2026.1.1.23 of this utility required it to be run as Administrator. This is no longer required for version 2026.1.1.23 and later

8. Updating Utility Components

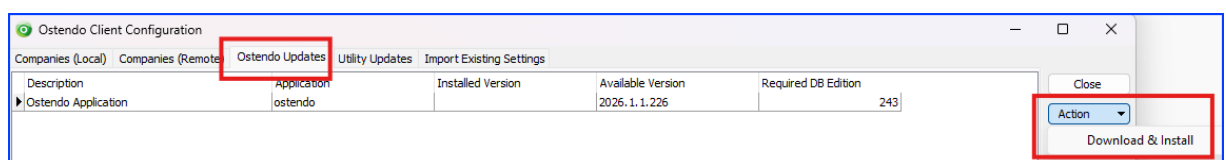
Open the Utility Updates tab and install updates if required.

- Database Update Utility
- Edge Browser DLL
- Client Configuration Utility
- Ostendo Style Skins



9. Downloading the Latest Ostendo Client

- Open the **Ostendo Updates** tab
- Select **Action**
- Click **Download & Install** The client will download to the **C:\Ostendo_Continuum** folder.



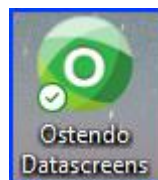
10. Creating the Desktop Shortcut

- Browse to **C:\Ostendo_Continuum** folder
- Locate **Ostendo.exe**
- Create a desktop shortcut
- Rename the shortcut to '**Ostendo Continuum**'



11. Datascreens Setup

- Copy the Ostendo.exe application file in C:\Ostendo_Continuum
- Rename the copy to **Datascreens.exe**
- Create a Desktop shortcut called '**Ostendo Datascreens**'

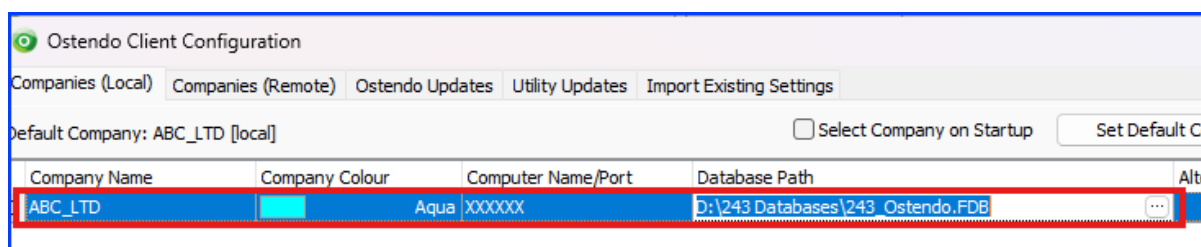


12. Configure Local Company Connection

Relaunch the Ostendo Client Configuration Utility if not already running and navigate to the Companies (Local) tab

The Client Configuration Utility is **NOT** used to control 242 database Companies. Those are still maintained via the Multiple Companies option within 242

- Press the Add button
 - Complete the company details as follows:
 - **Company Name:** Enter an appropriate Company Name (no spaces)
 - **(Optional) Colour:** Choose the colour to easily identify this database band
 - **Computer Name/Port:** Type in the actual Server Name. (As there is only one instance of Firebird currently installed you can omit the port)
 - **Database Path:** Browse and select the database file
eg: 243_Ostendo.fdb you intend to upgrade
 - Press **Save** to confirm and store the configuration
- If there is only one database involved, Tick the **Select Company on Startup** option.



13. Upgrade Preparation:

- Copy all Custom Reports from the existing Ostendo\Reports\Default folder
 - Do this by copying the Default folder (or named folder containing the relevant Custom Reports) to your C:\Ostendo_Continuum folder
 - Rename this Default folder to “Reports”
- Copy all Graphical Views (eg: Workflows, DataScreens) from your existing 242 folder to your C:\Ostendo_Continuum folder.
 - If your custom views are in a folder called “Workflows” in the 242 Ostendo folder, then ensure that same folder exists in your Continuum folder.

- Base Workflows – Copy the Base Workflows from the 242 Ostendo folder into your C:\Ostendo_Continuum folder. (Do not put them in the Workflows folder)

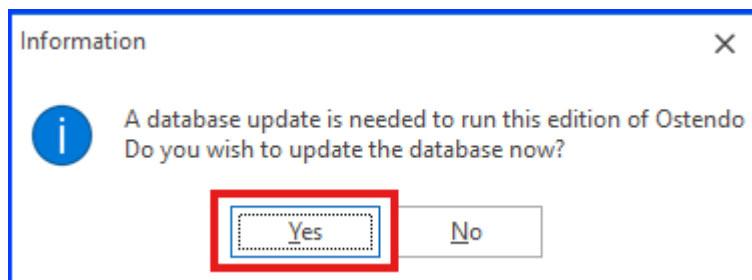
14.Upgrade Process

Launch Ostendo

- From your desktop, launch **Ostendo Continuum** from the icon you previously created.
- Log into the database.

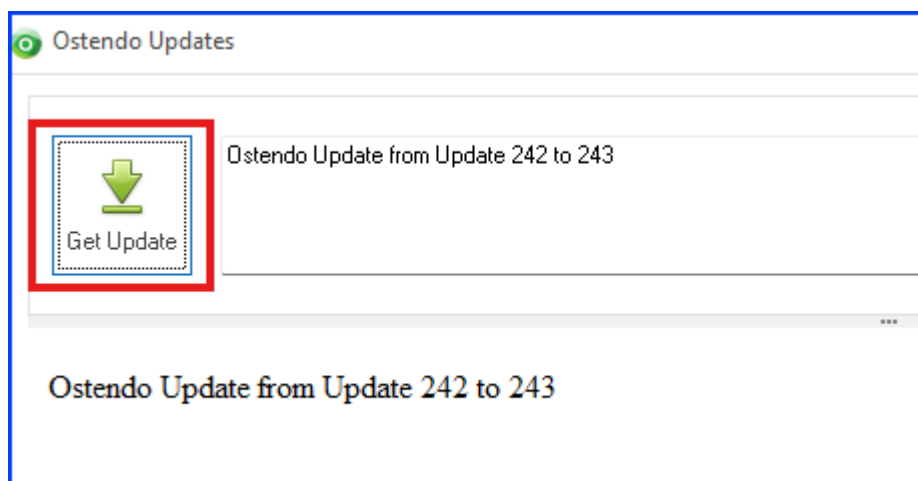
Update the Database

- Upon logging in you will be prompted to Update the database
 - Select Yes to proceed



Applying the Ostendo Update

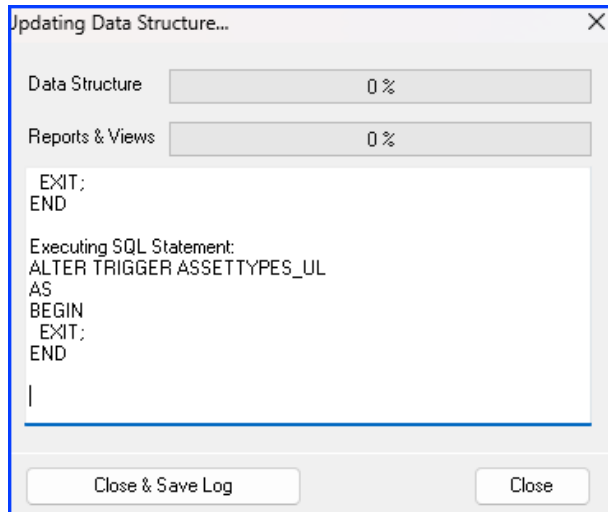
- Press Get Update to continue



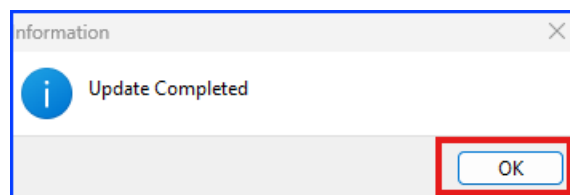
Ostendo 242 to Continuum in a TCP/IP FB2.5 “Test Environment”

- The dbupdc1oud application will then be invoked
- Answer **Yes** to the prompt to continue

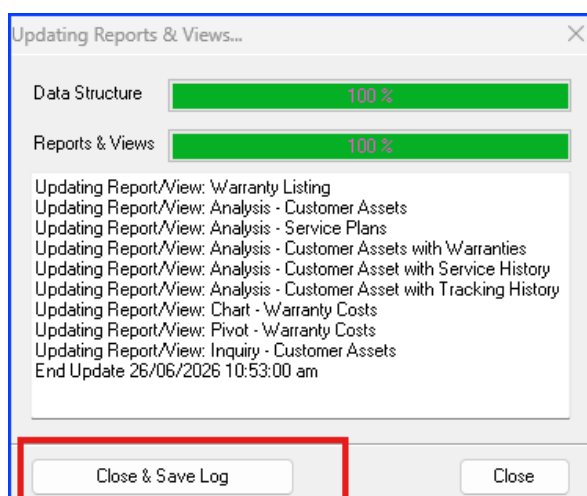
The Update process will now begin



- Once the upgrade process has completed a popup screen will be displayed.
 - Answer OK to continue



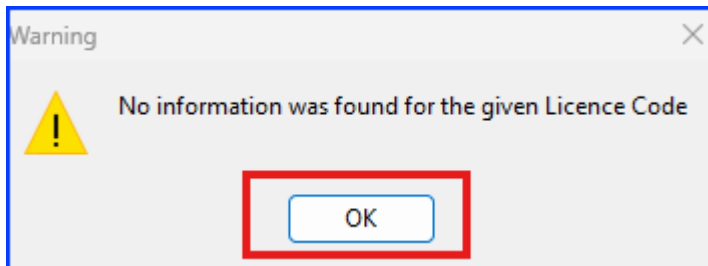
- Press the Close & Save Log button and save the file in your Continuum folder with an appropriate name relating to the database



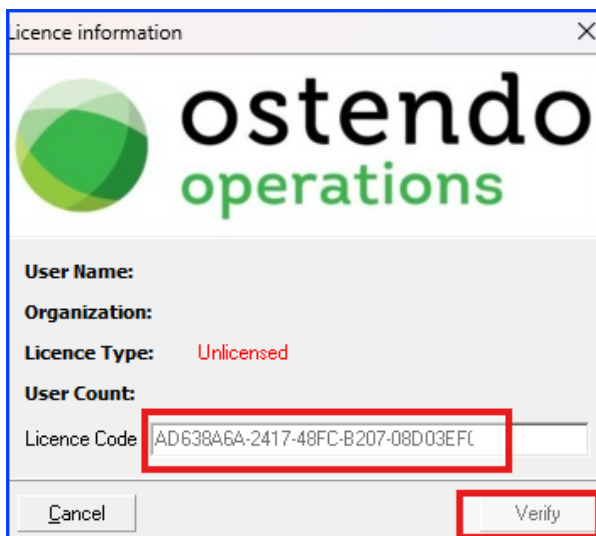
15. Post Update Tasks

Applying a new Licence Key

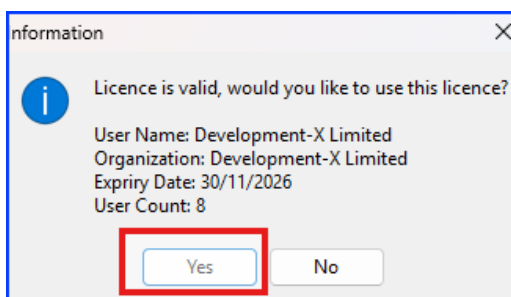
- Launch Ostendo Continuum from your desktop icon. Upon accessing this database you will be prompted for a new Licence Code. Answer OK



- Copy the Licence Code provided earlier and paste it into the Licence Code field to replace the contents entirely, then press the **Verify** button



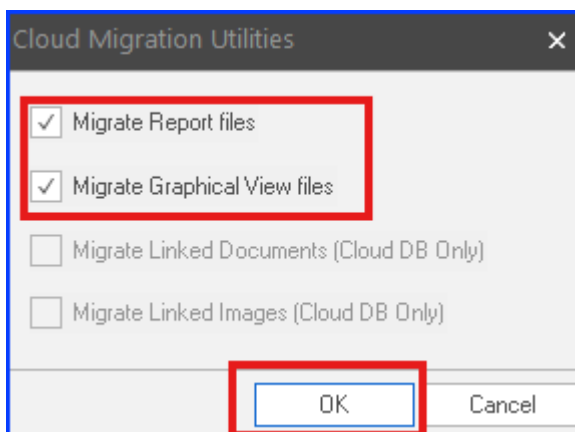
- A confirmation screen will be displayed showing the licence details. Press **Yes** to continue



- Ostendo will now launch and you will be prompted for your username and password to continue

Migrate Custom Reports and Graphical Files

- Navigate to:
File → System Configuration → Cloud Migration Utilities
- Select both:
 - **Migrate Report Files**
 - **Migrate Graphical Files**
 - **Migrate Linked Documents and Image options are greyed out because these are not available in a TCP/IP environment**
- Press **OK** to import all custom report layouts and graphical files (e.g., workflows) into the updated database.



Handling Workflows with {AppPath} References

- If any user workflows are configured with **{AppPath}** paths, a **warning message** will be displayed.
- If this message appears, it means the workflows need to be copied into your Continuum folder. If you haven't done this yet, select **No**, copy the workflows, and then repeat this process

16. Confirmation of Migration Process

- From within Ostendo Continuum,

Custom Report Layouts

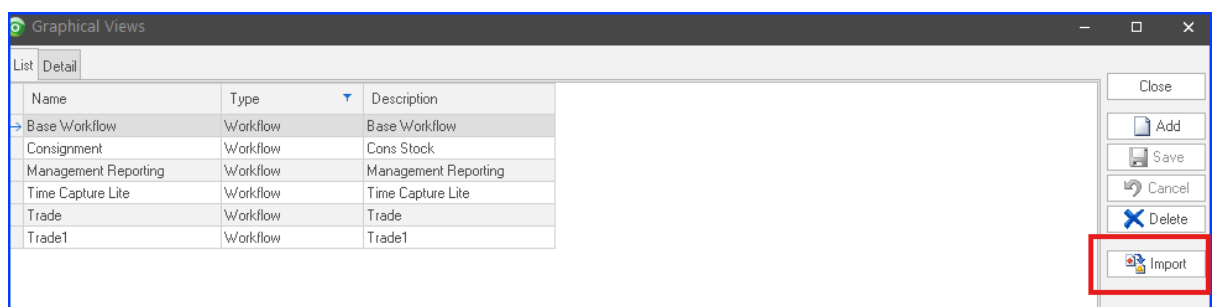
- Ensure the report layouts have now been all imported by running some reports/ forms to ensure the correct layouts are being loaded
- Navigate to File-> Reporting Configuration -> Specific Report Layouts to ensure the File Name and Email Form File Name have been replaced with the correct Layout Names. Update if necessary.

Orphaned Report fr3 files

In some environments, standalone fr3 files have been developed for Reports allowing the user to select the layout when they run reports. These layouts would not have been migrated; therefore these must be manually imported from File -> Reporting Configuration -> Report Layouts one at a time, using the Tools button -> Import (.fr3)

Graphical Views / Workflows

- Ensure all Workflows were migrated
 - Navigate to File->Customisation Configuration -> Graphical Views and check that all Workflows have been imported. You may manually import single Graphical Views directly from this screen, if some are missing.



- Navigate to User Security and Options -> Workflows for each user and determine the Graphical View name has replaced the file path. If the file path still exists, manually select the appropriate workflow

17.Restart Services etc

- Start Ostendo 242 API Service
- Start Ostendo 242 Web Services
- Start Ostendo 242 Queue Services
- Re-enable any Windows Scheduled Task that were disabled

18.Client Desktop Setup

- On each Client machine requiring access to Continuum, create a folder
(C:\Ostendo_Continuum)
- Download the configuration utility from:
<https://www.ostendo.info/downloads/ostendo/ostendoreMOTE.zip> Save the file into
your C:\Ostendo_Continuum folder
- Follow [Step 5](#) thru to [Step 12](#) in this document to configure the connection.

19.Testing

- Testing of Continuum may now proceed