



OSTENDO

One system ▪ Complete operations

Ostendo Continuum Edition

Queue Service With Continuum

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Overview

This document outlines the installation and configuration requirements for the Queue Service in an Ostendo Continuum environment.

As this service is designed to run continuously, it should be installed on either a server or on a workstation that will remain powered on and running Continuum at all times.

This guide assumes one of the following scenarios:

- You are migrating Queue Service from an existing Ostendo 242 environment that has already been upgraded to Continuum.
- You are installing and configuring the Queue Service in a Continuum environment for the first time.

Future Direction

The Queue Service remains fully supported; however, it is planned to be replaced in a future release by a more robust scheduling framework offering greater flexibility.

Web Service

The functionality previously provided by the Web Service has been superseded in Continuum by newer technologies and modern integration mechanisms. As a result, Web Service is no longer required or used in a Continuum environment.

Preparation

1. Setting up Continuum on a Client Machine

- Create a Folder on either the dedicated client machine or a server
(C:\Ostendo_Continuum)
- Download the configuration utility from:
<https://www.ostendo.info/downloads/ostendo/ostendoremote.zip> Save the file into your C:\Ostendo_Continuum folder
- You should have already been provided with the database Configuration.txt file. Save this file to C:\Ostendo_Continuum

2. Extracting the Utility Files

- Open Windows File Explorer
- Browse to C:\Ostendo_Continuum
- Locate **ostendoremote.zip**
- Extract the contents into the same folder

3. Unblocking the Executable

- Locate **ostendoconfig.exe**
- Right-click and select **Properties**
- If the Unblock option appears, **tick** the checkbox
- Click **Apply**

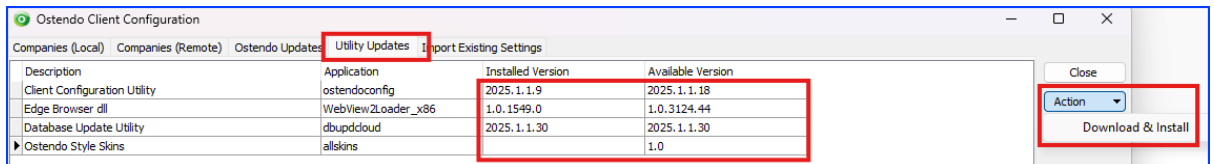
4. Running the Configuration Utility

- Right-click **ostendoconfig.exe**
- Select **Run as Administrator**

5.Updating Utility Components

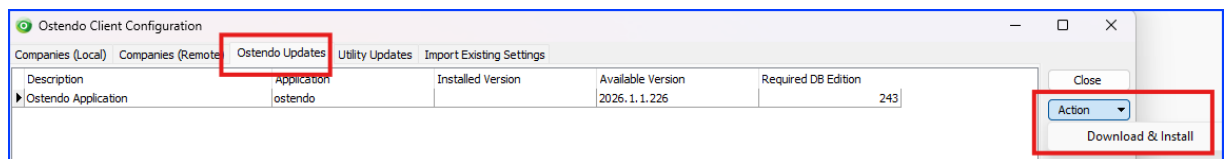
Open the Utility Updates tab and install updates if required.

- Database Update Utility
- Edge Browser DLL
- Client Configuration Utility
- Ostendo Style Skins



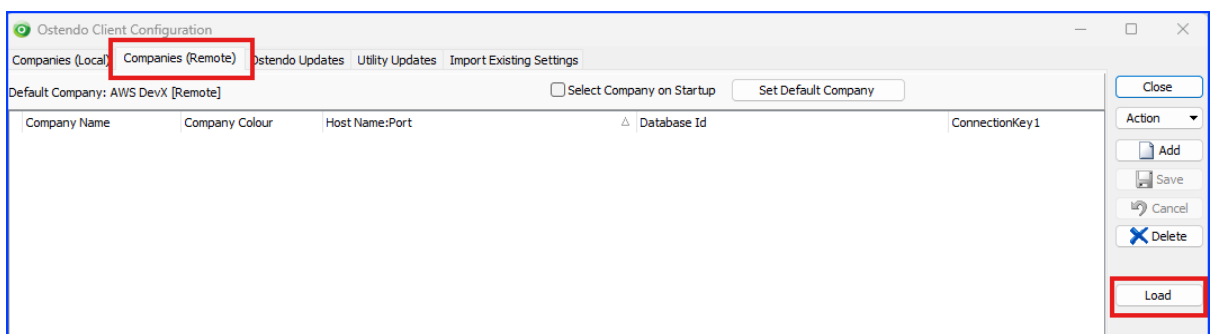
6.Downloading the Latest Ostendo Client

- Open the **Ostendo Updates** tab
- Select **Action**
- Click **Download & Install** The client will download to the **C:\Ostendo_Continuum** folder.



7.Loading the Company Configuration

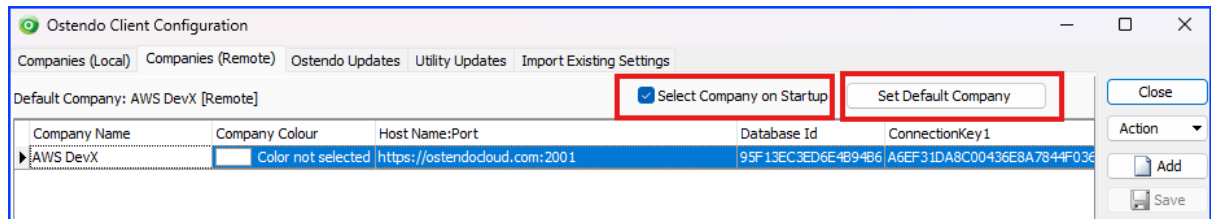
- Open the **Companies (Remote)** tab
- Click **Load**
- Browse to the **.txt** configuration file
- Click **Open**



8.Setting the Default Company

If multiple databases are available, select the required company and press '**Set Default Company**'

You may also optionally tick the '**Select Company on Startup**' box to present you with a list of databases if you have multiple Ostendo databases defined when launching Ostendo



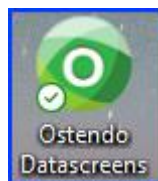
9.Creating the Desktop Shortcut

- Browse to **C:\Ostendo_Continuum** folder
- Locate **Ostendo.exe**
- Create a desktop shortcut
- Rename the shortcut to '**Ostendo Continuum**'



10.Datascreens Setup

- Copy the Ostendo.exe application file in **C:\Ostendo_Continuum**
- Rename the copy to **Datascreens.exe**
- Create a Desktop shortcut called '**Ostendo Datascreens**'



11.Setup from an Existing 242 Ostendo Installation

Queue Service

- From the existing 242 Ostendo folder, copy the following into your C:\Ostendo_Continuum folder
 - ServiceEx.exe
 - InstallOstendoQueueService.bat
 - UninstallOstendoQueueService.bat
 - OstendoQueueService.ini
- Edit InstallOstendoQueueService.bat
 - Amend the path:

```
"C:\Ostendo_Continuum\ServiceEx.exe" install "OstendoQueueService"
Pause
```

- Edit UninstallOstendoQueueService.bat
 - Amend the path:

```
"C:\Ostendo_Continuum\ServiceEx.exe" remove "OstendoQueueService"
pause
```

- Edit the OstendoQueueService.ini
 - Amend the following:
 - Substitute **YOUR_COY_NAME** with the actual name defined in your Client Configuration Utility for this database.

```
ServiceExeFullPath = "C:\Ostendo_Continuum\ostendo.exe"
; program arguments to be sent to executable. Change the STARTUPID
Ostendo Company
;ID, Username and password where necessary
options = "STARTUPID:YOUR_COY_NAME" QUEUESERVICE
Username=QUEUESERVICE Password=XXXXXXXX
```

- Run the InstallOstendoQueueService.bat (**Right Click to Run as Administrator**) to install the Service
- Check the Service is running in the Windows Services screen

12. Setup for New Ostendo Installation

Queue Service

- Download the `service.zip` from <https://ostendo.info/downloads/ostendo/serviceex.zip> into you C:\Ostendo_Continuum folder
- Unzip the contents of the `serviceex.zip` into you C:\Ostendo_Continuum folder
- Unblocking the Executable
 - Locate **ServiceEx.exe**
 - Right-click and select **Properties**
 - If the Unblock option appears, **tick** the checkbox
 - Click **Apply**
- Log onto Ostendo and setup a User and Password for Queue Service eg: QUEUESERVICE
- Edit the OstendoQueueService.ini
 - Amend the following:
 - Substitute **YOUR_COY_NAME** with the actual name defined in your Client Configuration Utility for this database.
 - Substitute **QUEUESERVICE** username with the actual username defined in Ostendo.
 - Substitute **XXXXXXXX** with the actual password defined in Ostendo

```
ServiceExeFullPath = "C:\Ostendo_Continuum\ostendo.exe"
; program arguments to be sent to executable. Change the STARTUPID
Ostendo Company
;ID, Username and password where necessary
options = "STARTUPID:YOUR_COY_NAME" QUEUESERVICE
Username=QUEUESERVICE Password=XXXXXXXX
```

- Run the InstallOstendoQueueService.bat (**Right Click to Run as Administrator**) to install the Service
- Check the Service is running in the Windows Services screen